STRATEGIC RISK REGISTER 2023/24 – QUARTER 2 (TO 30TH SEPTEMBER 2023)

STRATEGIC RISK REGISTER REF:	1
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	Living within Our Means
Responsible Officer	Barrie Davies

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24 I L Rating		Qtr 2 Update 2023/24	
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If the Council's medium term financial planning arrangements do not support the development of sufficient and timely proposals to address forecasted reductions in funding levels and increased demand and cost of services, this may lead to unplanned reductions in service delivery and an inability to meet Corporate Plan priority	 CONTROLS A Budget and Policy Framework in place, as part of the Council's Constitution, covering budget setting arrangements. Budget planning and management arrangements set out as part of the Council's Financial Procedure Rules. Arrangements for the public reporting and scrutiny / engagement of annual budget setting, in-year budget monitoring updates, medium term financial plan (MTFP) updates, year-end statements of account, Treasury Management / Capital Strategy updates and Council Tax setting. ACTIONS A Council wide and on-going programme of work, led by the Senior Leadership Team, to: Refresh the MTFP to inform service 	5	4	20	 ORIGINAL RISK RATING 5 x 4 = 20 The quarter 2 revenue position, forecasted as at September 2023, is projecting a £2.701M overspend at year-end, with the main contributing factors being increases in the cost of social care (reflecting the level of demand for services and the complexity and specialist nature of care required) and inflation levels remaining high that is driving further cost pressures and impacting on, for example, home to school contract costs and food costs within the Council's Catering Service. A programme of work is progressing, as part of the Council's robust financial and service management arrangements, to review all areas of expenditure and income to bring the revenue position closer in line with budget by year-end (with the outcomes from this on-going work being incorporated within Performance Reports during the year). Work during quarter 2 also focussed on: Working with the Council's appointed external auditor, Audit Wales, to support the audit of the 2022/23 Statements of Account for the Council and the Rhondda Cynon Taf Pension Fund, with no significant areas of concern highlighted to date 	

CONTROLS AND ACTIONS - the Council's risk response is to 'Treat' each strategic risk through taking positive actions to mitigate, as far as is practicable, adverse implications on the delivery of objectives.

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		Qtr 2 Update 2023/24
•		I	L	Rating	
	 and the publication of updates on an annual basis; Identify and assess budget saving options, in line with MTFP forecasts, and implement those that are approved (including early deliver wherever possible); Robust in-year budget monitoring and reporting arrangements and compilation of year-end statements of account (including public reporting and scrutiny); Assess reserve levels to underpin the Council's financial stability and support one-off additional investment in Corporate Plan priority areas. Support to develop, implement and monitor service transformation strategies and initiatives, in line with the principles of the Well-being of Future Generations Act. 				 An updated Medium Term Financial Plan (2023/24 to 2026/27) reported to Cabinet, full Council and the School Budget Forum, that set out the significant forecasted budget gap faced by the Council for 2024/25 and through to 2026/27 i.e. £35M for 2024/25 and £85M in total over the period 2024/25 to 2026/27. A council wide programme of work is underway across all service areas to identify budget saving options, including proposals to reduce service levels due to the scale of the budget gap and as a last resort after all efficiency options have been taken account of. Elected Members (Cabinet and Council) provided with an overview of the Council's Reserve position that included the level of reserves and purposes for which they have been set aside for. Reports presented to Cabinet and Council that set out proposals for additional one-off investment of £7.7M in Corporate Plan priorities and a Local cost of living support scheme 2023 of £4.3M, with these proposals funded from resources already set aside, earmarked reserves and external funding. Both reports were approved, and will be progressed in the current year. Prioritised work during quarter 3 will be to: maintain our focus on delivering services and current year spend within the agreed budget; working closely with Audit Wales to enable the external audit of the Council and Pension Fund 2022/23 Statements of Account to be completed and reported to full Council; updating elected Members on savings proposals identified to date together with service recommissioning / change proposals as part of contributing to balancing the 2024/25 revenue budget; and delivering the first phase of the Council's 2024/25 budget consultation process.

STRATEGIC RISK REGISTER REF:	2
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE
Responsible Officer	Annabel Lloyd

Risk Description	Controls & Actions			Rating 2023/24 Rating	Qtr 2 Update 2023/24
If Children's Services are not able to recruit sufficient numbers of experienced qualified social workers and are unable to access sufficient numbers of registered children's homes places that are close to home (whilst supporting the Welsh Government's ambitions to eliminate profit from this sector), then the Council's capacity to prevent escalation of need, and safeguard children as required by the Social Services & Wellbeing (Wales) Act may be compromised.	 CONTROLS Managing priorities: Demand and key features of safe practice are monitored through Children Services Management Team via bi-monthly performance and quality assurance meetings. Recruitment and Retention - A workforce strategy and steering group has been established to address the wider issues in relation to attraction, skills, workforce planning, staff engagement and staff well-being. In addition to staff supervision, through the Council's well-being offer staff are supported by psychology led reflective spaces and can request 1:1 support. Developing Registered Children's Homes that meet need: In February, Cabinet approved the Children's Services Residential Transformation Strategy that outlines plans to develop sufficient not for profit children's homes close to home over the next 3-5 years. ACTIONS Dip sampling, quality assurance, and further evaluation or remedial work is carried out in response to early alert of a problem. Additional capacity has been made available via agency supply where it can be accessed (it is scarce and mixed quality) and additional capacity has been created via 6 additional support workers and 3.5 business support roles. Recruitment and Retention - an attraction campaign is in development with a revised website. Workforce Strategy is subject to review following 18 months of 	5	3	15	 ORIGINAL RISK RATING: 5x3=15 Dip sampling of decision making at the front door is continuing with oversight by the Head of Service. The result of this work is reported to the Safeguarding and Prevention Quality Assurance Panel. Learning that is being identified is shared with practitioners. Care Inspectorate Wales thematic Public Law Outline Inspection report provides good assurance about decision making and effectiveness of risk management. There has been a continued focussed on recruitment and retention and further work on grow our own. Vacancy rate has changed from 25% to 21%. Rate of exit has reduced, however leavers remain experienced qualified social workers and caseloads remain high and temporary capacity is required to prevent unallocated CP and CLA cases. Good progress has been made around the Children's Services Residential Transformation Strategy:

Risk Description	Controls & Actions		k Rating 2 2023/24	Qtr 2 Update 2023/24
Risk Description	 Controls & Actions implementation; focus in phase 2 will be retention of experienced staff and 'grow our own' whilst maintaining attraction campaigns. Undertake exit survey analysis whereby information about 'push' factors is collated. Staff have ability to get involved in service developments via practitioner forum, inform updates, inform and involve face-to-face sessions, and staff surveys. Additional resources have been made available to Children's Services staff to implement the strategy which will lead to developing not for profit registered children's homes that meet need. Work is underway in line with Foster Wales to increase the numbers of foster carers that are available. Work has commenced with therapy provider and staff to reduce escalation of need from foster care to children's homes, and progress reunification where that is in line with children and families' needs. 	Qtr 2	2 2023/24 . Rating	

STRATEGIC RISK REGISTER REF:	3
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE
Responsible Officer	Neil Elliott

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		•		Qtr 2 Update 2023/24
-		I	L	Rating			
Risk Description If the Council does not continue to modernise and work with health colleagues to develop and deliver an integrated model of community services, then our ability to deliver these critical (key) services could be hindered resulting in a potential failure to support some of our most vulnerable residents which in turn could increase demand on our services.	 CONTROLS Multi-agency working in place at a Leadership level through the Cwm Taf Morgannwg Regional Partnership Board and its infrastructure. The community services model is agreed between partners alongside the key pathways of care and funding has been made available from Welsh Government to support implementation. The Hospital discharge Board is in place for CTM and the D2RA process is operational - including the pathways of care reporting process. Regional Social Care Workforce Development Board in place to oversee training and development activity, including 		tr 2	2023/24	 ORIGINAL RISK RATING: 5x3=15 As in Qtr 1, supporting an increasingly older and frail population remains a challenge for health and social care alongside the aim to find a balance between investment in early intervention and prevention (essential to manage future demand) and managing the growing demand pressures now, particularly at the hospital interface. In Qtr 2 we have continued to: worked closely with the health board to improve the quality of a new electronic transfer of care (EToC) system to speed up the sharing of information between the Health Board and our services to support more timelier hospital discharge. deliver effective preventative and enabling services to support people particularly out of hospital. 		
	 development and implementation of Annual social workforce development plan to target funding on key priorities. Regional steering groups are in place for CTM with responsibility for the Learning Disability transformation and the implementation of the Welsh Dementia standards. ACTIONS Agreed implementation plans to progress the integrated community model. 				 support a strong hospital discharge service to manage the flow of people safely out of hospital. and manage demand and waiting lists by prioritising responses according to risk and need. In partnership with the Health Board and Merthyr Tydfil and Bridgend Council's appointment a new Temporary Director of Integration to progress implementation of the regional integrated community services model. In addition, we have focussed on developing alternative options for people to access their care and support. This has included: 		

Work with Health to complete redesign of Community mental health services to	ating
 provide responsive access and effective mental health support. Continue to deliver Learning Disability Transformation Programme, including redesign of day services offer. Implement with partners all Wales dementia standards. 	 increasing the support for people to set up as microenterprises to deliver flexible care and support. There are now 9 active Microenterprises providing care and support in Rhondda Cynon Taf Increasing the number of people in receipt of direct payments. On 30th September we had 433 adults receiving a direct payment, up 3% compared to the same time in 2022/23; starting a new shared lives contract to enhance the choice of short and long term placements available for people; implementing our new IAA Service offer, including work to develop a digital form at the front door and online has progressed to increase efficiency with regards to identifying people with greatest needs; and introducing new 'Technology first' strategy to support the exploitation of digital solutions for people at home. This has included the procurement of a new ARC with Cardiff and Merthyr Tydfil Council's (lifeline alarm receiving center related to digitization) and continuation of a pilot for using activity of daily living sensors in reablement to enhance rehab assessment and identify improvement in function more accurately.

STRATEGIC RISK REGISTER REF:	6
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	LIVING WITHIN OUR MEANS
Responsible Officer	Tim Jones

Risk Description	Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
			L	Rating	
If the Council does not manage its information assets in accordance with requirements set down within legislation, then it may be faced with financial penalties and possible sanctions that hinder service delivery and damage its reputation.	 CONTROLS Governance structures are in place and the Council has a designated SIRO. Policies and Procedures are in place. E.g. Data Protection Policy, Data Protection Impact Assessment, Information Security, Subject Access Requests (SAR). Designated Data Protection Officer and team in place that provides on-going support and training. External Reviews & Accreditation e.g. PSN, PCI, Audit Wales. Mandatory Data Protection training in place. ACTIONS Continue to review and as required refresh policies and procedures. Undertake data protection impact assessments of new projects and process. Support development of Information Sharing Agreements. Prepare for and support external reviews and accreditations. Implement recommendations from external review / accreditation. Investigate and learn from information management incidents implementing remedial action plans. Ensure information rights requests are processed in line with legislation e.g. SARs. Raise awareness and train staff. 	5	2	10	 ORIGINAL RISK RATING: 4x3=12 Policies continue to be created and reviewed in accordance with the service delivery plan and as part of the response to events and incidents. The Information Management (IM) team continue to monitor information breaches and ensure corrective actions and reporting requirements are completed. Best practice and any learning from the result of breaches has been shared via Authority wide Information Management bulletins. Data Protection Impact Assessment (DPIAs) have been created for new services and existing DPIAs amended to reflect new processes. A new mandatory data protection training module has been created and to be considered by the Information Management Board.

STRATEGIC RISK REGISTER REF:	11
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PROSPERITY
Responsible Officer	Simon Gale

Risk Description	Controls & Actions			ating 023/24 Rating	Qtr 2 Update 2023/24
If projects aimed at regenerating the local communities through the Council's investment programme are not planned, procured and managed effectively by the Council, then delivery could be severely compromised, with the intended benefits associated with prosperity and growth being lost. This is compounded by the continued uncertain commercial environment and tight external funding programme periods from Welsh and UK Governments.	 CONTROLS Robust service delivery arrangements and governance structures are in place to ensure the successful delivery of key strategic regeneration projects. This includes: Developing effective business cases for individual projects to ensure they are viable and cost effective. Involving stakeholders to support the delivery of key interventions from across the Council including Estates, Strategic Projects, Procurement and Legal, other public Bodies, Welsh Government and the private sector. Establishing project boards responsible for overseeing the delivery of individual projects. A Project Protocol which is made available for project development and implementation that identifies the mechanisms needed to structure successful project delivery. Update reports considered by SLT and the Council's Cabinet ACTIONS To ensure that all projects adhere to the project protocol procedures the completion of which is overseen by Officers from Regeneration and Finance. To ensure that all such funding bids are compliant with funding terms and conditions and take maximum advantage of the funding available. 	5	2	10	ORIGINAL RISK RATING: 4x3=12 Whilst the ongoing challenges and increased costs due to economic uncertainty remain, the Prosperity and Development Service has continued to deliver/co-ordinate the largest economic investment programme in the Council's history. Through working closely with our contractors and reworking projects and designs where appropriate, significant progress has still been made on the delivery of key regeneration projects as set out in the Service's delivery plan although there have been some inevitable delays and some cost pressures. All projects and programmes have established robust service delivery arrangements and governance structures, which are ensuring the successful management of these schemes.

STRATEGIC RISK REGISTER REF:	13
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE
Responsible Officer	Louise Davies

Risk Description	Controls & Actions			Qtr 2 Update 2023/24
Risk Description	 CONTROLS The following controls have been put in place to manage risk: Designated team in place to manage risk. Regular monitoring of tackling poverty grants to ensure compliance, impact and value for money. Regular meetings with Welsh Government as part of the Building Resilient Communities national work programme. Liaising with Cabinet Members to provide regular updates. ACTIONS To develop and deliver services that focus on building more involved and resilient communities to tackle poverty and promote well-being. This includes: Implementing the recommendations following a review into all Families First Commissioned services, with a focus on prevention, 		-	ORIGINAL RISK RATING: 5x2=10 No exceptions to report during quarter 1 in respect of Housing Support Grant and the Children & Communities Grant. Good progress is being made with delivering the projects included in the expenditure plans although risk is being managed within the existing programmes due to escalating costs of commissioned providers and uplifts in grants not being provided to keep pace with rising inflation. A proposal for use of any available grant / Council funding for the winter of 2023-24 is being developed, to ensure an early response is available to support residents experiencing hardship due to increased living costs. A proposal will be presented to Cabinet in September for decision. A full evaluation of the WG funding via the WLGA for Warm Hub provision across RCT was finalised at the end of Quarter 4.
01	 services, with a focus on prevention, integration, collaboration and involvement (5 ways of working). Implementation of the Team around the Family review recommendations in order to 			
	 improve the long-term prospects of the family and prevent problems from escalating. Work with community and third sector to provide Warm Hub provision during the winter, ensuring support, access to a warm venue and 			The Community Grants funded by Shared Prosperity Funding have been issued in Q1 of 2023/24 with demand from community organisations far exceeding available funding. These grants to 73 organisations and totalling

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24				Qtr 2 Update 2023/24
			L	Rating			
	additional resources (warm pack) can be provided to the most vulnerable.			Ţ	£4.5M are key to ensuring a resilient third sector providing services and support for health and well-being at the heart of communities. Pressures on particular services continues to increase as a consequence of the impact of the cost-of-living pressures with housing (homelessness) and children's services (resilient families contacts) experiencing particularly high demands.		

STRATEGIC RISK REGISTER REF:	14
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PROSPERITY
Responsible Officer	Gaynor Davies

Risk Description	Controls & Actions		Risk Ratir Qtr 2 2023/		Qtr 2 Update 2023/24
If individual school budgets are not appropriately managed, then schools will be required to deliver budget recovery plans and efficiencies at a time when support for learners should be at the forefront of planning, this could impact on the overall achievement of grades across the Council.	teachers.	4	3	Rating 12	ORIGINAL RISK RATING 4X3=12Aggregate school balances have reduced from £20.561M as at 31st March 2023. 4 primary schools had deficits (all under £50k) at 31st March 2023.The majority of the £15.248M balances are being used to set balanced budgets for 2023/24 with balances estimated to reduce to £5.3M by 31st March 2024. 1 All through, 2 secondary and 7 primary schools set deficit budgets for 2023/24.Current estimates are for 16 primary schools to end the financial year with a deficit but only 1 is forecast to be greater than £50k invoking the requirement for support and challenge meetings as defined by the School Deficit Protocol. 1 All-through and 2 secondary schools are forecast to end the financial year in a deficit position, none of which reach the threshold for support and challenge meetings.The use of £10M balances in 2023/24 is not sustainable into future years. Early planning has commenced for 2024/25 budget setting with Headteachers being informed of the financially challenging environment. In

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		Qtr 2 Update 2023/24
		I	L	Rating	
					addition, schools with significantly reducing
					pupil numbers have been informed that this
					will lead to a reduction in the number of
					teachers funded in the formula funding.

STRATEGIC RISK REGISTER REF:	15
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PLACES
Responsible Officer	Steve Williams

Risk Description	Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
		I	L	Rating	
If the Council does not monitor and invest in its ageing highways assets, then the chance of structural failure, emergency closures and therefore disruption to communities and the local economy increases which will result in additional financial (unplanned) costs for the Council along with reputational damage.	 CONTROLS Routine monitoring of the entire highways network. Regular reports to SLT & Cabinet. We have appointed additional staff; this means we have appropriate in-house capability to manage this complex and significant asset. ACTIONS Invest additional monies in road, highways infrastructure and pavement networks over the next four years, on top of the previous investment since 2011. Provide an update on the impact of key investment projects through the investment programme. Provide an update to Scrutiny Committee on delivery of the Highways / Transportation infrastructure investment programme. Review and update the Highways Asset Management Plan (HAMP) to ensure that the principal assets have been identified and form part of the Plan, and relevant document and service standards agreed. 	4	2	8	 ORIGINAL RISK RATING: 4x2=8 2023/24 programme of carriageway and footway schemes agreed and, at end of Qtr 2, 69% of the programme has been completed or commenced. There is a review underway of outcomes of treatment types from the investment since 2011 works to inform decisions about future treatment selection. Update provided through HIS Project Board September 19th. The asset management Annual Status Reports for 2022/23 are currently being prepared for reporting to Scrutiny Committee. Programme for development and updates to HAMP being agreed with relevant service areas.

STRATEGIC RISK REGISTER REF:	18				
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	LIVING WITHIN OUR MEANS				
Responsible Officer	Richard Evans				

Risk Description	Controls & Actions	Risk Rating Qtr 2 2023/24			Qtr 2 Update 2023/24	
Risk Description	Controls & Actions	<u> </u>	L	Rating		
If the Council does not put in place robust workforce planning arrangements, including plans for monitoring and supporting the wellbeing of existing staff, then the ability to retain and attract the best staff could be hindered which will have a direct impact on the quality of services that it can deliver.	 CONTROLS The Council's workforce planning arrangements are underpinned by the new Human Resources Strategy and Council Workforce Plan 2023-2028, this will help ensure the appropriate deployment and development of staff. Progress towards the key ambitions within the workforce plan will be reported alongside delivery plan monitoring and reported back, alongside related progress within the HR strategy to SLT and cabinet on an annual basis. Staff consultation and communication is undertaken on a regular basis to ensure that staff have the opportunity to shape people practices in light of on-going changes. 	5	4	20	 ORIGINAL RISK RATING 4x3=12 Staff consultation exercise complete. Report to be provided to SLT in October 2023 Other key updates: Graduates – 12 commenced employment in September. Apprentices – 49 posts commenced employment in September 2023. Step in the Right direction – 9 Trainees on programme Care2Work – 45 Access to Employment – 1 individual. Gateway to Employment – 7 supported interns commenced supported employment on the 18th September. Green Light programme – 120 YP Workforce planning training undertaken with HOS and above in June and July. Monitoring of progress against the workforce plan has been integrated into delivery plan monitoring. 	
	 Specific recruitment strategies, such as graduate and apprenticeship programmes are in 				LinkedIn and social media posts have been utilised to target hard to fill posts.	
	place to ensure the Council is adequately resourced to mitigate risks around wellbeing and attrition.				Careers fair on the 27 th of September has 1.105 attendees.	

Risk Description	Controls & Actions	Risk Rating Qtr 2 2023/24		•	Qtr 2 Update 2023/24
		Ι	L	Rating	
	 Introduction of wellbeing and development initiatives to support staff well-being. Progress against actions in the workforce plan will be reported by respective service areas within the delivery plan monitoring arrangements. 				Managers briefings have taken place in September with @455 managers booked to attend. The wellbeing topic was around cardiac disease and know your number blood pressure clinics were run at the face-to-face briefings. Wellbeing bitesize sessions continue to run monthly on a range of different topics. Flu campaign launches October 2023

STRATEGIC RISK REGISTER REF:			20						
			LIVING WITHIN OUR MEANS						
			3						
Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24 I L Rating						
If the Council does not maintain a high level of Cyber Assurance (people, process & technology) and ensure that infrastructure is fit for business use and secure, then access to information and systems could be hindered, by for example cyber risk / attack, resulting in interruption to service delivery, potential breaches and reputational damage.	 CONTROLS Cyber Assurance Governance Structure in place. Designated team in place that provides support fo work programme. Policies and Procedures in place e.g. patch manager backup, change control. Cyber Incident Response and Disaster Recovery place should an interruption be experienced. Technical controls in place for protection eransomware, phishing, next generation firew advanced threat protection. External Reviews & Accreditation e.g. PSN, Cyber E PCI, WAO, BABs, 3rd party suppliers. Mandatory Cyber Awareness Training in place. ACTIONS Implement & maintain technical mitigation measures Refresh & upgrade end of life infrastructure & software. Early warning network via NCSC and Cymru Operations Centre. Strengthen cyber posture with Cyber Assessment Fr Monitor and measure Infrastructure Availar Performance. Implement recommendations from external accreditation. Monitor for cyber threats and remediate. Raise awareness and train staff. 	nent, data Plans in e.g. anti- alls with ssentials, ire. litations. Security amework.	5 4 20	 ORIGINAL RISK RATING: 5x3=15 Risk unchanged and continues to be elevated due to increased Cyber activity by external threat factors. Risk of international Cyber-attack remains high and international tensions also increase the risk (Ukraine). Patching policies being reviewed in light or market forces and application moves to cloud/hybrid infrastructures. Continued focus on replacing systems, with project underway for next wave of end-of-life systems this has a Q3 end date for next wave. Team continues to pro-actively monitor for Cyber threats and remediate/mitigate where appropriate. Preparations for Firewall replacements have been progressed to be scheduled Q2 to ensure quicker Disaster Recovery if interruption is experienced. Mandatory cyber training for all staff using IT has been released and undertaken, staff who have not completed are in escalation to complete. 					

STRATEGIC RISK REGISTER REF:	23
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PROSPERITY
Responsible Officer	Gaynor Davies

Risk Description	Controls & Actions	Risk Rating Qtr 2 2023/24			Qtr 2 Update 2023/24
		I	L	Rating	
If Band B projects of the Sustainable Communities for Learning are not delivered on time and/or projects are deferred, then the Council will not deliver its ambitions of having in place first class school environments for learners.	 A designated project and operational board will be put in place to oversee the delivery of the Council's Sustainable Communities for Learning programme. Regular updates are reported to Welsh 	4	3	12	 ORIGINAL RISK RATING: 5x4=20 A School Organisation consultation for the proposed construction of a new 3-19 special school in Clydach Vale and associated catchment changes has received Cabinet approval. The consultation period ended 15th September and Cabinet agreed on the 23rd October to progress the proposals to the next stage of the consultation process by issuing an appropriate Statutory Notice which triggers the start of the Objection Period. A further report will be provided to Cabinet with the outcome of the consultation in January 2024. Positive quarterly meetings regarding capital projects continue with Welsh Government, with the next one scheduled for January 2024. These meetings keep Welsh Government updated on current and forthcoming capital projects and associated financial expenditure. Positive monthly meetings continue to be held with Welsh Government to update on the Mutual Investment Model (MIM) schools and the Sustainable Schools Challenge project (which is providing a new primary school in Glyncoch). Feasibility and research has been undertaken in relation to the Sustainable Communities for Learning Strategic Outline Programme which requires resubmission to Welsh Government by March 2024 to reflect a nine-year rolling programme as required by WG. Meetings to be held in November with the Leader of the Council and Cabinet Member for Education ,Youth Participation and Welsh Language Business Case submissions to Welsh Government are ongoing and submitted in accordance with project programmes - business case

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		Qtr 2 Update 2023/24
		I	L	Rating	
				Rating	 submissions submitted 1st Nov for the new school in Glyncoch in line with current programme. The Annual Review Report was circulated to the WESP Steering Group and amendments incorporated where appropriate. The Annual Review Report is a reporting tool we must complete annually as we near the end of each academic year for the duration of the WESP. The report encompasses the key achievements/highlights of the year, a self-assessment of progress against the overall plan and forward look milestones. This is broken down further by each outcome of the WESP to highlight key annual data trends, overall outcome summary, implementation and monitoring, outcome level risks and assurance and mitigation action. The Report was submitted to Welsh Government on 31st July 2023. We are currently awaiting feedback on this.

STRATEGIC RISK REGISTER REF:	24
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE, PLACES & PROSPERITY
Responsible Officer	Dave Powell

Risk Description	Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
Risk Description If all staff, managers and elected Members do not embed carbon reduction into their 'business as usual' activities, then we will not achieve the carbon reduction benefits and will not become a carbon neutral Council by 2030 which will result in reputational damage for the Council.	CONTROLS			2023/24 Rating	ORIGINAL RISK RATING: 5x4=20 Good progress has been achieved with the review of the 2023/24 Delivery Plans which now include carbon reduction actions. The Quarter 1 update of activity across the Climate Change Strategy was presented to the Climate Change Cabinet Sub Committee at its meeting on <u>27 September</u> and is scheduled for consideration by the Climate Change, Prosperity and Frontline Services Scrutiny Committee at <u>its meeting on 18 October</u> . Good progress was achieved with the calculation of the Councils Carbon Footprint and the data was submitted to WG in the prescribed format by the deadline of 6 September 2023. Work is ongoing to calculate the cost of the actions identified in the Decarbonisation Action Plan which sets out short and long term actions. Each Service Area has specific actions allocated to them and progress is monitored to ensure that carbon reduction is embedded into their business-as- usual activities.
					The Officer Working Group and associated subgroups have met several times within the period and continue to deliver key workstreams as directed by the CCCSC.

Risk Description	Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
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	 Inclusion of detailed actions within quarterly reports to Cabinet as part of the Priority updates aligned with the three corporate priorities People, Places, and Prosperity and as part of the Work Programme for CCCSC. 				 To increase the visibility of carbon reduction: Climate Change update was presented to the Cabinet and Senior Officer Planning event held in Llantrisant Leisure Centre. e learning has been 'soft launched' in September will a more formal launch for staff and elected Members to follow in Quarter 2. Continuing to include Climate Change in corporate staff induction – most recent 21 September. Implementing the Climate Change engagement plan agreed by Climate Change Cabinet Sub Committee on 23 March, including <u>h</u>olding face to face events in Town Centres and also the 'Big Bite' Food Festival in Pontypridd on 6 August. Refreshing the Council's Climate Change Website to include direct reference to Welsh Government's <u>Climate Action Wales</u> resources.

STRATEGIC RISK REGISTER REF:	26
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE, PLACES & PROSPERITY
Responsible Officer	Steve Williams

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		Qtr 2 Update 2023/24
		Ι	L	Rating	
If the Council does not plan and invest resources into mitigating the physical impacts of climate change, then the effects of extreme weather events on our	 Routine monitoring of infrastructure including bridges, retaining walls, culverts, highway drainage and former coal tips. SUDs Regulations introduced to reduce surface water run-off from new 	5	4	20	ORIGINAL RISK RATING 5x3=15 The Structures General Inspection programme continues and 113 structures have been inspected covering bridges and culverts on the highway and parks/countryside network. The tip inspection programme continues with 91 inspections undertaken.
residents and businesses will be heightened.	 developments, RCT has established a SAB to robustly manage the SUDs process. New Bylaws for Ordinary Watercourses introduced, together with a new enforcement team and an awareness officer to raise the profile of flood risk and to support recovery. Additional resources for structures, drainage management and 				 Major works on Tylorstown Landslip progressing well on site and taking advantage of dry weather. Resources – currently 2 vacancies with Tip Safety Team and 2 in Structures Team, recruitment has been unsuccessful to date. Liaison with the WG Coal Tip Safety Task Force continues to align RCTCBC data with WG data and in securing funding for Coal Tip Safety through 23/24.
	 maintenance, Regular reports to SLT & Cabinet. S19 Reports for flood incidents Work through the multi-agency Flood Board for a joined-up approach to flood risk in RCT. Work with WG to review our Flood 				The asset management Annual Status Reports for 2022/23 are currently being prepared for reporting to Scrutiny Committee. Programme for development and updates to HAMP being agreed with relevant service areas.
	 Risk Management Strategy and Flood Risk Action Plan in line with WG's Flood Risk Strategy. Work with WG Coal Tips Task Force and Coal Tips Safety Working Group 				 Programme of works arising from Storm Dennis continues with many projects currently on site including: Castle Inn Footbridge Berw Road Bridge (White Bridge)

Risk Description	Controls & Actions	Risk Rating Qtr 2 2023/24	Qtr 2 Update 2023/24
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	 to develop updated baseline data on tips, standardised inspection regimes and risk ratings, legislation, risk mitigation and remediation/reclamation. ACTIONS Invest additional monies in our infrastructure over the next four years to reduce the impact of flooding on our infrastructure, communities and businesses. Take S19 Reports through Overview and Scrutiny Committee. Provide an up-date to Scrutiny Committee on delivery of the Highways / Transportation infrastructure investment programme. Review and update the Highways Asset Management Plan (HAMP) to ensure that the principal assets have been identified and form part of the Plan, and relevant document and service standards agreed. Work with WG to ensure all repairs to infrastructure arising from Storm Dennis is fully funded and undertaken in a timely manner. 		 Gelligaled Park Footbridge Hopkinstown R/Wall Gyfeillion Wall Scour Repairs Flood Risk Management Works The 13 Projects approved under the WG FCERM Small Scale Schemes Grant valued at £1.15m have progressed well with 2 completed and 2 on site. The £1m that has been secured from the WG Resilient Roads Fund is funding a further 13 project stages and progressing well. So far £1.46m has been drawn down from the original FCERM AIP pot of £3.9m reported in Q1. The major £1.4m project at Glenboi Mt Ash has been completed within budget and is operational. Major Glenboi pumping station upgrade now brought into use (rctcbc.gov.uk) and the construction of a new flood wall at Cwmaman started in September Construction of the Cwmaman Flood Alleviation Scheme to begin (rctcbc.gov.uk) Work continues on another 11 FCERM funded project stages. Preparation for 2024/25 works is underway with applications being prepared the Projects/Stages to be submitted in November 23 for consideration for AIP on the WG Flood and Costal Erosion Risk Management (FCERM) pipeline and Small-Scale Schemes in December 23. Recruitment – Restructure of FRM completed. Apprentice moved into permanent role and a new apprentice taken on from Sept 23. Flood Response and events: no S19 reports in preparation or required in Q2. 10Nr number of adverse weather protocol has been initiated and 155 customer contacts in 2023/24 to date. Flood Strategy and action plan Review: Preparations commenced for full review by March 2024 (Revised WG deadline). Initial public engagement on the Local Flood Risk

Risk Description	Controls & Actions		Rating 2023/24 Rating	Qtr 2 Update 2023/24
				Management Strategy commenced from December 13 th and ran for six weeks until January 24 th The results and feedback provided via the initial public engagement exercise was presented to the CCFSP Scrutiny Committee on 22 nd March 2023. This provided Members the opportunity to consider the responses and enable them to help shape and inform the drafting of the revised LFRMS and Action Plan. The CCFSP Scrutiny report and 'Initial Public Engagement Report' can be found on the Council's <u>website</u> . Welsh Government has revised the required by date to March 24 so an update paper has been presented to <u>Cabinet</u> on 15 May 2023. The Draft Strategy was presented to <u>Cabinet</u> on 17 July 2023 and consultation commenced on 21 August 23 for 6 weeks and ended on 2 nd October 23.
				Flood Board - continues to meet and provide high level engagement and agreement on key issues with the last meeting on 27 June 23.
				FRM Development Control: LLFA continue to be a consultee for Planning Permissions to ensure compliance with TAN15. 225 Observations on planning Applications completed in 2023/24 so far. SAB continues to consider and determine applications for Sustainable Drainage Systems. 31 applications have been submitted and 20 pre applications in 23/24. 247 Structures to watercourses requiring Ordinary Watercourse consent (OWC) have been determined.

STRATEGIC RISK REGISTER REF:	27
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE, PLACES & PROSPERITY
Responsible Officer	Louise Davies

Risk Description	Controls & Actions	Risk Rating Qtr 2 2023/24		-	Qtr 2 Update 2023/24				
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If the Council does not have a coordinated response to the growing need for accommodation for our most vulnerable people, including the homeless, refugees/asylum seekers and children and adults with complex specialist needs, then the ability to provide appropriate support will be limited which could result in increased pressures being put on Council services and risk legal action being taken by regulators for failure to meet statutory obligations.	 CONTROLS Housing Support Programme Strategy. Extra Care Strategy & Residential Care Modernisation. CLA reduction strategy. Elimination of profit risk report and property acquisition plan. ACTIONS Establish a project board to develop a strategic medium- term plan to meet the accommodation needs for vulnerable people. Focus on delivery of the Rapid Rehousing Plan and provide regular updates to the Housing Support Programme Board. Provide regular updates to Cabinet on the Adult Services Accommodation Strategy. 	5	4	20	 ORIGINAL RISK RATING 5X3=15 The RCT Accommodation Programme Board continued to meet to ensure the cross-cutting objectives of all strategic plans for adults, children's and general housing needs are aligned into a cohesive, corporate delivery programme to meet the accommodation needs of vulnerable people over the next 5 years. Notable progress to meet emerging needs in Children's Services was acknowledged by the Board. Work continues to understand the impact of the cost-of-living crisis and pressures in the housing market on our ability to move homeless people on from temporary accommodation; this includes the cohort of Ukraine Nationals now living in the County Borough. The Council continues to work with WG officials on the dispersal of Ukraine Nationals from initial accommodation in the context of a challenging housing market. A draft Private Rented Strategy continues to be developed by Housing Strategy to outline actions required in coming years to support that sector. 				

STRATEGIC RISK REGISTER REF:	28
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE & PROSPERITY
Responsible Officer	Gaynor Davies

Risk Description	iption Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
		I	L	Rating	
If a joined-up and effective approach between schools and the Council is not in place to help support those learners that have become dis-engaged during the pandemic, then there is a risk that these learners could be disadvantaged in the longer term which could put a strain on Council	 CONTROLS Range of LIVE data reports available to Attendance and Wellbeing service (AWS) allowing analysis and identification at pupil level of attendance for any period from daily up to full academic year. Comparisons are available over successive academic years, differentiated by cohort in the following areas: Authorised / Unauthorised Absence Age / National Curriculum Year Groups Monitoring absence rates by school Overall Additional Vulnerability / characteristic of a child (Additional Learning Needs, Children Looked After, eligible 	5	2	10	ORIGINAL RISK RATING 5X2=10 Welsh Government grant funding has allowed us to extend the match-funding on offer within the FEO pilot from 50% to 80%. This has mitigated risks associated with budget constraints to a degree and ensured the 29 schools engaged are able to continue to employ FEOs up to August 2024. A Team Around the School approach is now embedded to provide effective support and challenge to schools where there
Services in the future.	 for Free School Meals etc) Response by the service is based on assessed risk relative to % attendance (Currently threshold set to 60% or below) Additional response on individual cases based on School Referrals based on wellbeing concerns. Corroborating Information / Data: Receipt of live births in RCT every month enabling identification at school age those children who have not applied for a school place. RCT Elective Home Education (EHE) service maintains data related to children educated at home, monitoring the trend. AWS maintains identified Children Missing from Education coming into or leaving the authority on the Capita system. 				are concerns in relation to rates of school attendance/exclusion. Low rates of attendance and high exclusion rates continue to be a pressure for schools and the local authority during this post pandemic phase, and both areas are recommendations for improvement following our recent Estyn inspection. Welsh Government have also recognised the impact on attendance as a national concern and funding has been provided (circa £200k) to support Education Welfare in RCT this financial year. This has been utilised to employ additional Attendance and Wellbeing

Risk Description	Controls & Actions			Rating 2023/24	Qtr 2 Update 2023/24
			L	Rating	•
	 ACTIONS Strengthen process to monitor the status of children living within the RCT boundary that receive education in a school in neighbouring Authorities. 				Officers, Targeted Support Officers and support weekly slots with Educational Psychologists to explore some of the most entrenched attendance cases.
	• Strengthen the relationship between the LA and EHE families and communities in line with the proposed WG guidance.				Attendance for last academic year is as follows:
	 Enhance the use of data reports amongst AWS staff to ensure that non-attenders or poor-attenders are closely monitored by schools and AWS where necessary with effective interventions put in place. 				Primary: 91.0% (up 1.1% on 21/22 academic year) Secondary (statutory WG return date): 85.8% (up 0.7% on same period last academic year)
	• Re-align the AWS service (Sept 2022) to offer Cluster based working with a focus and additional resources provided to Clusters with the highest number of poor attendees.				
	• Utilising approaches and tools designed by our Education Psychology Service e.g. PERMA wellbeing tool (Positive Emotions, Engagement, Relationships, Meaning, Achievement) to triangulate the wellbeing interventions of schools, AWS and Educational Psychology Service to better support pupils where low attendance is often a symptom of poor wellbeing.				
	• Continued rollout of Family Engagement Officers (FEO) amongst schools and development of Community Focused Schools to ensure effective engagement with learners, their families and communities.				
	• Development of a 3-year strategic plan for wellbeing.				

NEW RISKS FOR 2023/24

STRATEGIC RISK REGISTER REF:	30
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PROSPERITY
Responsible Officer	Gaynor Davies

Risk Description	Controls & Actions			Rating 2023/24 Rating	Qtr 2 Update 2023/24
If short and long term arrangements are not put in place to increase the capacity of specialist placements for pupils with highly complex and significant Additional Learning Needs the Council will not meet its statutory duty to provide appropriate additional learning provision to pupils and there will be additional costs incurred by the Council for costly out of county specialist placements.	 Continued implementation of clear LA ALN Panel processes and criteria to ensure appropriate allocation of specialist placements. 	4	4	16	NEW RISK FOR 2023/24 A proposal to consult on the realignment and enhancement of Learning Support Class provision was approved by Cabinet in May 2023. The Consultation process commenced on June and ended in July 2023. The consultation report was taken to Cabinet in September 2023 and approval was provided for statutory consultation to commence. A further report will be considered by Cabinet following the objection period in December 2023.
	 ACTIONS Undertake analysis of data trends relating to special school and specialist placements to inform costed proposal to Cabinet to consult on enhancing Learning Support Class Provision. Present fully costed proposal to Cabinet to open a new special school to ensure sufficient special school capacity to meet demand. Explore options to increase capacity of special school satellite provision at Coleg y Cymoedd 				Cabinet received an updated report on the proposal to open a new special school in Clydach in June 2023 and a further report was considered by Cabinet in October 2023. Approval was provided to publish the statutory notices and to trigger the objection period in November 2023. A further report will be considered by Cabinet in January 2024 following the objection period. However,

CONTROLS AND ACTIONS - the Council's risk response is to 'Treat' each strategic risk through taking positive actions to mitigate, as far as is practicable, adverse implications on the delivery of objectives.

Risk Description	Controls & Actions		Rating 2023/24 Rating	Qtr 2 Update 2023/24
	 campuses to increase special school capacity and take appropriate actions to progress. Explore options to increase special school capacity through alternative use of current building assets or through the creation of new in- house special school satellite provision. 			further work is still required to address capacity pressures on special school sites. Following successful meetings with professionals in Coleg y Cymoedd in June 2023 and with the Governing Body of Park Lane School, special school satellite bases on college campuses have increased from 3 to 4, with a new base for Park Lane Special School established on the Aberdare campus. Coleg y Cymoedd have also agreed to explore additional capacity for Ysgol Ty Coch on the Nantgarw Campus and discussions are ongoing.

STRATEGIC RISK REGISTER REF:	31
Alignment with Corporate Plan Priorities / Cross-Cutting Themes	PEOPLE, PLACES & PROSPERITY
Responsible Officer	Louise Davies

Risk Description	Controls & Actions				Qtr 2 Update 2023/24
A future pandemic where the Council has not learnt from its experiences from the Covid- 19 pandemic and have in place robust contingency plans that results in a lack of preparedness could adversely impact service continuity, health protection system responses and the delivery of support to residents, businesses and communities.	 CONTROLS Established Emergency Planning and Response arrangements in place across the Council, supported by an ongoing training programme for staff at all tiers of response (Gold, Silver, Bronze) Regional Local Resilience Forum Network in Place Established surveillance systems in place by Public Health Wales and UK Health Security Agency (UKHSA) with links to Regional and Local Health protection arrangements Wales Communicable Disease Outbreak Control Plan in place (under review by October 2023) Cwm Taf Morgannwg Health Protection Oversight and Readiness Group established and meeting regularly. ACTIONS Review existing pandemic plan in context of WG Framework for Pandemic Planning (once published) Reflect on good practice in RCT and CTM from the COVID 19 pandemic and review lessons learned as they emerge from National learning opportunities including the COVID Inquiry; embed good and emerging new 	5	3	Rating 15	NEW RISK FOR 2023/24 WG are drafting a new National Health Protection System Framework with the help of system partners and this will provide the context in which to further develop regional and local health protection plans. This is expected by Quarter 3 of the year. No details from WG have emerged in relation to the new Pandemic Plan framework that is to be prepared. CTM UHB Executive Board is considering the draft CTM Health Protection System Plan and a decision is awaited. The CTM Health Protection and Operational Readiness (HPOR) Group continues to meet to ensure ongoing partnership working in CTM, linked to PHW as required. This group Is Chaired by the Director of Public Health, Protection and Community Services and oversees current health protection activity in the Region, aligned to WG 23-24 grant funding requirements and expectations. The Wales Communicable Disease Outbreak Control Plan is undergoing review and a revised draft Outbreak Plan is scheduled for presentation to Welsh Government in October

Risk Description	Controls & Actions		Risk Rating Qtr 2 2023/24		Qtr 2 Update 2023/24
	 practice in Council plans and preparedness training. Adopt Pandemic Plan and put in place measures to implement the actions identified to ensure it can be mobilised effectively across the Council Establish effective training procedures for key personnel to ensure they can fulfil roles and responsibilities required of the Plan CTM UHB to approve the Regional Health Protection System Plan and partners in the Region to establish the actions required to implement the Plan Procedures to monitor the implementation of the CTM Health Protection System Plan are established in CTM and relevant actions for RCT Council are identified and implemented. Ensure resilient business continuity plans are in place for essential services. 			Rating	for decision on adoption. The Director of Public Health, Protection and Community Services is part of the working group developing the New National Health Protection Framework and the group undertaking the Outbreak Plan review. The work of the COVID 19 Public Inquiry continues and evidence is being submitted as required by the Council. Work is in progress to consider how to collate the learning and experience from the pandemic period from across the Council to ensure any existing emergency planning arrangements and business continuity plans reflect good practice and lessons learned. It is expected this work to reflect on the Council's experiences will be complete by the end of quarter 3.
